

National Assessment and Accreditation Council (NAAC)
Student Satisfaction Survey
Key Indicator - 2.7.1
Under Criterion II of Teaching – Learning and Evaluation

Guidelines for Students

NAAC (National Assessment and accreditation council) is conducting a Student Satisfaction Survey regarding Teaching – Learning and Evaluation, which will help to upgrade the quality in higher education. A student will have to respond to all the questions given in the following format with her/his sincere effort and thought. Her/his identity will not be revealed.

A) Please confirm this is the first and only time you answer this survey.

a) Yes ☒ b) No ☐

B) Age: 19 C) College Name: UEC

D) Gender: a) Female ☐ b) Male ☒ c) Transgender ☐

E) What degree program are you pursuing now?

a) Bachelor's ☐ b) Master's ☒ c) MPhil ☐
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F) What subject area are you currently pursuing?

a) Arts ☐ b) Commerce ☐ c) Science ☐
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Instructions to fill the questionnaire

- All questions should be compulsorily attempted.
- Each question has five responses, choose the most appropriate one.
- The response to the qualitative question no. 21 is student's opportunity to give suggestions or improvements; she/he can also mention weaknesses of the institute here. (Kindly restrict your response to teaching learning process only)

Criterion II – Teaching–Learning and Evaluation

Student Satisfaction Survey on Teaching Learning Process

Following are questions for online student satisfaction survey regarding teaching learning process.

1. How much of the syllabus was covered in the class?

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3 – 70 to 84%

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2. How well did the teachers prepare for the classes?

4 – Thoroughly

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0 – Won't teach at all

3. How well were the teachers able to communicate?

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4. The teacher's approach to teaching can best be described as

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5. Fairness of the internal evaluation process by the teachers.

- ~~4~~ – Always fair
- 3 – Usually fair
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6. Was your performance in assignments discussed with you?

- ~~4~~ – Every time
- 3 – Usually
- 2 – Occasionally/Sometimes
- 1 – Rarely
- 0 – Never

7. The institute takes active interest in promoting internship, student exchange, field visit opportunities for students.

- 4 – Regularly
- ~~3~~ – Often
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8. The teaching and mentoring process in your institution facilitates you in cognitive, social and emotional growth.

- ~~4~~ – Significantly
- 3 – Very well
- 2 – Moderately
- 1 – Marginally
- 0 – Not at all

9. The institution provides multiple opportunities to learn and grow.

- 4 – Strongly agree
- ~~3~~ – Agree
- 2 – Neutral
- 1 – Disagree
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10. Teachers inform you about your expected competencies, course outcomes and programme outcomes.

- ☒ 4 – Every time
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11. Your mentor does a necessary follow-up with an assigned task to you.

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12. The teachers illustrate the concepts through examples and applications.

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- ☒ 4 – Fully
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15. The institution makes effort to engage students in the monitoring, review and continuous quality improvement of the teaching learning process.

- ☒ 4 – Strongly agree
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16. The institute/ teachers use student centric methods, such as experiential learning, participative learning and problem solving methodologies for enhancing learning experiences.

- ☒ 4 – To a great extent
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17. Teachers encourage you to participate in extracurricular activities.

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18. Efforts are made by the institute/ teachers to inculcate soft skills, life skills and employability skills to make you ready for the world of work.

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19. What percentage of teachers use ICT tools such as LCD projector, Multimedia, etc. while teaching.

- ☒ 4 – Above 90%
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20. The overall quality of teaching-learning process in your institute is very good.

4 – Strongly agree

☒ – Agree

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21. Give three observation / suggestions to improve the overall teaching – learning experience in your institution.

- a) There is friendly Environment
- b) Campus placements needed more
- c) They encourage for industrial trainings

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21. Give three observation / suggestions to improve the overall teaching – learning experience in your institution.

- a) provides a clear plan for moving forward.
- b) Effective use of technology in the classroom
- c) Improve technology support and maintenance.

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21. Give three observation / suggestions to improve the overall teaching – learning experience in your institution.

- a) Library with many books is attracting
- b) Pollution free Campus.
- c) Vending is prohibited in campus.

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7. The institute takes active interest in promoting internship, student exchange, field visit opportunities for students.
- 4 – Regularly ✓
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8. The teaching and mentoring process in your institution facilitates you in cognitive, social and emotional growth.
- 4 – Significantly
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21. Give three observation / suggestions to improve the overall teaching – learning experience in your institution.

- a) Advise students for their career and academic opportunities.
- b) Improve overall teaching and learning experience.
- c) utilize the latest technologies.

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21. Give three observation / suggestions to improve the overall teaching – learning experience in your institution.

a) Education system is good

b) Provides a clear plan for moving forward.

c) Improve campus placement

National Assessment and Accreditation Council (NAAC)
Student Satisfaction Survey
Key Indicator - 2.7.1
Under Criterion II of Teaching – Learning and Evaluation

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- ☒ 4 – Regularly
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- 4 – Significantly
 - ☒ 3 – Very well
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9. The institution provides multiple opportunities to learn and grow.
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- a) There should be improve placement for all branches.
- b) There is better equipment in labs
- c) Should have Training Sessions ~~or~~ more

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- b) neat campus environment.
- c) good water facility.

National Assessment and Accreditation Council (NAAC)

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- ☒ 3 – Usually
- ☐ 2 – Occasionally/Sometimes
- ☐ 1 – Rarely
- ☐ 0 – Never

15. The institution makes effort to engage students in the monitoring, review and continuous quality improvement of the teaching learning process.

- ☒ 4 – Strongly agree
- ☐ 3 – Agree
- ☐ 2 – Neutral
- ☐ 1 – Disagree
- ☐ 0 – Strongly disagree

16. The institute/ teachers use student centric methods, such as experiential learning, participative learning and problem solving methodologies for enhancing learning experiences.

- ☒ 4 – To a great extent
- ☐ 3 – Moderate
- ☐ 2 – Some what
- ☐ 1 – Very little
- ☐ 0 – Not at all

17. Teachers encourage you to participate in extracurricular activities.

- ☐ 4 – Strongly agree
- ☒ 3 – Agree
- ☐ 2 – Neutral
- ☐ 1 – Disagree
- ☐ 0 – Strongly disagree

18. Efforts are made by the institute/ teachers to inculcate soft skills, life skills and employability skills to make you ready for the world of work.

- ☐ 4 – To a great extent
- ☒ 3 – Moderate
- ☐ 2 – Some what
- ☐ 1 – Very little
- ☐ 0 – Not at all

19. What percentage of teachers use ICT tools such as LCD projector, Multimedia, etc. while teaching.

- ☒ 4 – Above 90%
- ☐ 3 – 70 – 89%
- ☐ 2 – 50 – 69%
- ☐ 1 – 30 – 49%
- ☐ 0 – Below 29%

20. The overall quality of teaching-learning process in your institute is very good.

4 – Strongly agree

3 – Agree

☒ 2 – Neutral

1 – Disagree

0 – Strongly disagree

21. Give three observation / suggestions to improve the overall teaching – learning experience in your institution.

- a) Improve campus placements
- b) Conducting cultural and games
- c) Responsive administration.